References

Appendix
REFERENCES


**Erasmus University Rotterdam**


## APPENDIX

### List of abbreviations used for actors in network

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Full name or function</th>
</tr>
</thead>
<tbody>
<tr>
<td>NTC</td>
<td>Network Traffic Control</td>
</tr>
<tr>
<td>NOC</td>
<td>Network Operations Control</td>
</tr>
<tr>
<td>RTC</td>
<td>Regional Traffic Control</td>
</tr>
<tr>
<td>ROC</td>
<td>Regional Operations Control</td>
</tr>
<tr>
<td>AL</td>
<td>Incident Manager</td>
</tr>
<tr>
<td>SMC</td>
<td>Department of ProRail which monitors the power of the catenaries</td>
</tr>
<tr>
<td>Stoco</td>
<td>Disruption coordinator</td>
</tr>
<tr>
<td>PLP</td>
<td>Platform supervisor</td>
</tr>
<tr>
<td>PCL</td>
<td>Process Leader</td>
</tr>
<tr>
<td>RET Mcn</td>
<td>Shunter</td>
</tr>
<tr>
<td>LRI</td>
<td>Network travel informant</td>
</tr>
<tr>
<td>RI</td>
<td>Regional travel informant</td>
</tr>
<tr>
<td>NSRI</td>
<td>Informant for train crew</td>
</tr>
</tbody>
</table>