

## References

## Appendix



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## APPENDIX

### List of abbreviations used for actors in network

<b>Abbreviation</b>	<b>Full name or function</b>
NTC	Network Traffic Control
NOC	Network Operations Control
RTC	Regional Traffic Control
ROC	Regional Operations Control
AL	Incident Manager
SMC	Department of ProRail which monitors the power of the catenaries
Stoco	Disruption coordinator
PLP	Platform supervisor
PCL	Process Leader
RET Mcn	Shunter
LRI	Network travel informant
RI	Regional travel informant
NSRI	Informant for train crew