1. Enterprise architecture design approaches in the public domain should include the consideration and incorporation of social and cultural aspects of organizations.

2. A pragmatic mixed method research approach is best suited to conduct enterprise architecture design research.

3. Organizations are regarded by enterprise architecture design professionals as rational, programmable, systems that can be ‘engineered’.

4. Social and cultural aspects of organizations are not considered to be design parameters by enterprise architecture professionals in the public domain.

5. The recommendations in official reports regarding e-government to increase the use of enterprise architectures will sustain the dominant technical focus in the designs of e-government.

6. The general policy in governmental implementation organizations to implement standardized packaged IT software limits their ability to implement public service delivery concepts based on life events.

7. The EU procurement rules that were introduced to ensure a level playing field for all ICT suppliers limit innovation in the ICT sector.

8. Project management based on chaos theory is more suited to manage large scale ICT projects than project management based on systems theory.

9. From the time that man began to build permanent settlements technology is the focus of society and the social system is designed around it. This process is still going on.

10. The integration of technology in society and human life is already at the level that it has lead to the subordination of man and society to technology.

11. It is a popular misconception that information and communication technologies, even advanced ones, really connect people. Discussing thesis findings with a spouse and others does.