Propositions

1. Project effectiveness does not guarantee subsequent sustainability. [this thesis, Chapter 5]

2. Sustainability is more than keeping up the good work. [this thesis, Chapter 3]

3. Sustainability and spread are related yet distinct: sustainability of a changed work practice in one department does not imply that spread to other departments has been or will be achieved. [this thesis, Chapter 4 and 7]

4. Materials play important roles in care practices as well as in improvement practices. Particularly, they are instrumental in sustainability and spread of quality improvements within care organizations. [this thesis, Chapter 6 and 9]

5. One cannot step into the same organization twice. [this thesis, Chapter 2, after Heraclites]

6. Sound quality improvement is foremost the result of sound organizing. Organizational functioning has more important predictive value for the effectiveness of improvements than the project and the program. [this thesis, Chapter 6, 7 and 9]

7. Evaluation research should be focused on multiple and sequential improvement efforts within specific organizational contexts, rather than on projects. [this thesis, Chapter 9]

8. Sustainability and spread should be the start of a project, not its end. [this thesis, Chapter 9]

9. Learning means going through chaos; it takes chaos to make the complex simple.

10. A dissertation is a stack of papers which still needs editing. [this thesis, Words of thanks]

11. Simple ideas can be profitable. (Chinese saying in fortune cookie 07-11-2015)